

The Utilities Board City of Muscle Shoals

Rules and Regulations for Sewer Services

Application for Service: Each prospective customer that signs the water service standard application form will be required to abide by the Rules and Regulations for Sewer Services in order for the water services to remain connected.

Deposit: The Utilities Board reserves the right to establish a fixed or variable amount on deposit to cover customer sewer billing.

Access to Sanitary Sewer System: Owners of property lying outside the corporate limits of the City of Muscle Shoals may, subject to rules, regulations and approval of The Utilities Board, attach to the wastewater and sanitary sewer facilities of Utilities Board, subject also to the approval of the Muscle Shoals City Council to the annexation of the subject property into and to become a part of the corporate limits of the City of Muscle Shoals, Alabama, in accordance with Muscle Shoals City Ordinance Number 3248-23.

Point of Discharge: The point of discharge is the point at which the wastewater or sewage flows in to sewer system maintained by The Utilities Board. The point at which The Utilities Board assumes maintenance is the sanitary sewer mainline located within public street rights-of-way or easements or alleys.

Customer's Piping or Plumbing Standards: All piping and plumbing shall meet the requirements of the Southern Building Code Plumbing Standards and Connection Requirements stated in the City Code Section 36-57. Tapping and connection inspections and any other provisions required by the City or The Utilities Board are required to meet standards and limits set forth by the Alabama Department of Environmental Management (ADEM) or USEPA.

Inspections: The Utilities Board shall make such inspections as provided for in Section 36-57 of the City Code. The City of Muscle Shoals Plumbing Inspector will inspect all other inspections for piping or plumbing to the point of discharge. The City of Muscle Shoals Plumbing Inspector and The Utilities Board must approve sewer piping and/or plumbing before water service will be allowed to be connected as a continued or permanent water supply. The Utilities Board will not be held responsible for loss or damage resulting from defective installation of piping or plumbing on the customer's property.

Sewer Service to New Subdivisions: New sewer systems shall be installed as required in the City Code-Subdivision Regulations Article VI Required Improvements 1.6 Sanitary Sewer-Construction Specifications and Section 36-57 of City Code.

Right of Access: The Utilities Board's identified employees shall have right of access to customer's premises at all reasonable times for the purpose of inspecting or checking out complaints of sewer stoppage and/or sewer overflows.

Billing: Sewer billing requirements are the same as water service billing in regards to dates and times bills are to be paid. Sewer charges will be according to availability of sewer system at each customer's water service address. Charges are based upon the amount of gallons metered through the water service. The Utilities Board has allowed a 10,000-gallon monthly sewer cap for billing for **residential users only**. All other services shall be billed according to the total gallons metered through the water service.

Discharges Other Than Normal Domestic Sewage: All customers that may have a sewer discharge containing substances other than normal domestic sewage (household waste) must contact The Utilities Board for review of such discharge under the Pre-treatment Ordinance Number 1029, City of Muscle Shoals and/or Section 36, Division 2 of Muscle Shoals Code.

No sewer customer will be allowed to connect or cause to be connected to the sanitary sewer system any roof gutters or any storm sewer piping that collects surface water run-off.

Scope: This schedule of Rules and Regulations and Service Policy is a part of all contracts for receiving sewer services from The Utilities Board, whether the service is based upon contract, agreement, signed application, or otherwise. A copy of this schedule, together with a copy of The Utilities Board's Schedule of Rates, Service Policy and Charges, shall be kept open to inspection at the Offices of The Electric Board and The Utilities Board at 2001 Wildwood, and online at www.muscleshoalswater.org.

Revisions: These Rules and Regulations and Service Policy may be revised, amended, supplemented, or otherwise changed from time to time, without notice. Such changes, when effective, shall have the same force as the present Rules and Regulations and Service Policy.

Conflict: In case of conflict between any provision of any rate schedule and the Schedule of Rules and Regulations and Service Policy, the nature of the sewer discharge shall prevail and other rate schedules shall be used according to the Pretreatment Ordinance in the City Code.

These basic Rules and Regulations are subject to further interpretation, definition and specifications as set forth in the Service Policy of The Utilities Board.